COVID-19

Outdoor Dining Safety Guide

National Grid urges safety and caution when setting up and operating outdoor dining

During the ongoing COVID-19 pandemic, National Grid is committed to supporting our customers in the restaurant industry as they work to reopen in the safest manner possible for their customers and employees. As many restaurants and cafés operate outdoors for the first time or in an expanded capacity, National Grid would like to remind our customers of the importance of maintaining adequate distance from electric and gas facilities.

Facilities include manhole covers, ventilation grates, exhaust pipes, valve covers, that are located at ground level and/or on building infrastructure. These assets always require clear access.

For the safety of you and your customers, please do not place items - such as chairs, tables, or coverings - over these assets as they have the potential to radiate heat or be warm to the touch.

Instructions for how to safely arrange outdoor seating

When setting up your outdoor seating, please:

• Do not place any restaurant or café items near or on top of any National Grid electric or gas facilities;
• Make sure all items are easily removable allowing our crews to establish a work zone to safely operate and maintain our assets.
  • These items may include: carpets, tables, chairs, ramps, platforms, planters, barricades, fencing, surface coverings and treatments.

If there is an emergency, National Grid asks all restaurants and cafés to clear the area immediately to ensure the safety of the public and our crews.

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Know what's below. Call before you dig.

811 protects you and your community! Hitting a buried utility line while digging can disrupt utility service, cost money to repair, or cause serious injury or death.

Always contact your 811 center, wait the required time for utilities to respond to your request, and ensure that all utilities have responded to your request before putting a shovel or piece of equipment in the ground.

The safe and reliable operation of National Grid's electric and gas facilities depend on your support of these requirements.

To report emergencies, call 911 and National Grid immediately.

**In case of gas emergencies:**
- Massachusetts: 911 and 1-800-233-5325
- Rhode Island: 911 and 1-800-640-1595
- Long Island and the Rockaways: 911 and 1-800-490-0045
- Metro NY: 911 and 1-718-643-4050
- Upstate NY: 911 and 1-800-892-2345

**In case of electric emergencies:**
- New England: 911 and 1-800-465-1212
- Upstate New York: 911 and 1-800-867-5222

This is an important message. Please have it translated.

Este è un messaggio importante. Questa è un’informazione importante.

Прощу, переведите это сообщение.

Buona traduzione, per favore.