

Putting our customers first earns National Grid EEI Emergency Recovery Award

Author: trondeau

New York Governor Andrew Cuomo applauded National Grid, "...which did an extraordinary job" following [the Upstate New York windstorm](#) that affected nearly 180,000 of our electric customers there in early March.

EEI President Tom Kuhn (R) presents the Emergency Response Award to Rudy Wynter (L), who represented National Grid at the EEI Annual Meeting. (Photo by Paul Sakuma Photography) www.paulsakuma.com

The Edison Electric Institute (EEI) agreed, awarding National Grid one of its bi-annual Emergency Recovery Awards for our system's response to that storm and [winter storm/blizzard Stella](#) that impacted a total of nearly 142,000 customers in Massachusetts and Rhode Island a week later.

This was the first winter storm season for first responders from local police and fire agencies to actively use our innovative [First Responder App](#). First responders have embraced this technology which not only improved company's overall situational awareness of storm damage, but also aided us in dispatching the most appropriate restoration resource to the site.

"The Jurisdiction Presidents and I are exceedingly proud of all the people in our emergency response structure who respond swiftly and efficiently, through often difficult circumstances, to restore service promptly for our customers," said John Bruckner, SVP, Operations and Engineering.

Date: 14-06-2017

:field_56f15f5d05e83

Author: Kathie Cornelius