

Massachusetts Electric business gets approval to update distribution prices

Author: dwilliamson

The Massachusetts Department of Public Utilities has issued a decision that will help the company continue to invest in and maintain the distribution company for our 1.3 million electricity customers across the Commonwealth.

The DPU's order, released Sept. 30, is a response to our filing last November to update electricity distribution prices in Massachusetts for the first time since 2010. The decision followed an 11-month review that included the participation of numerous stakeholders who share our interest in safe, reliable, and affordable electricity service.

Distribution prices are separate from supply prices, which we pass to customers at cost.

This update in our base electricity distribution prices will result in an approximately 7 percent bill increase for our residential customers, effective Oct. 1. Supply prices, the portion of the bill the company does not control and passes to customers at cost, are changing Nov. 1. A slight decrease in winter supply prices this winter will actually result in an approximately 5 percent total bill decrease, year over year.

New distribution rates went into effect Oct. 1, and bills reflecting October usage may be delayed as we implement the new prices. As always, National Grid offers billing options and encourages customers to take advantage of our top-rated energy efficiency programs. Visit ngrid.com/billhelp for more information.

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Author: Danielle Williamson